

Non-Discrimination Disclosure

Discrimination is Against the Law

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin age, disability, or sex, including sex stereotypes, sexual orientation, pregnancy or related conditions, and gender identity. We do not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

We provide people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effective with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, braille, accessible electronic formats)

We provide free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please call 877-280-4204 (TTY: 711).

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance electronically online or by email, over the phone with a customer service representative, or by mail.

Dentegra
Appeals and Grievances Dept.
PO Box 1850
Alpharetta, GA 30023-1850
1-877-280-4204
Dentegra.com
1557coordinator@dentegra.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

Dentegra Dental PPO is underwritten by Dentegra Insurance Company, except in New York where it is underwritten by Dentegra Insurance Company of New England. In Texas and North Carolina, this program is known as a dental provider organization (DPO) plan. Coverage may not currently be available in all states or areas.

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F, HHH Building,
Washington DC 20201,
1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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