

## Explanation of Coverage Notice (Maryland Enrollees)

Maryland state law requires that each enrollee have electronic access to the Certificate of Coverage (also known as Evidence of Coverage) booklet supplied by Dentegra. The booklet will be updated and redistributed to you when there are changes to the dental plan.

Please contact your group Benefits Manager for the portal page you can access to download your Evidence of Coverage.

### Using This Evidence of Coverage

This Evidence of Coverage discloses the terms and conditions of your coverage and is designed to help you make the most of your dental plan. It will help you understand how the plan works and how to obtain dental care. Please read this booklet completely and carefully.

The benefit explanations contained in this booklet are subject to all provisions of the Group Dental Service Contract on file with your employer, trust fund, or other entity ("Plan Administrator") and do not modify the terms and conditions of that contract in any way, nor shall you accrue any rights because of any statement in or omission from this booklet.

### Contact Us

If you have any questions about your coverage that are not answered here, please visit our web site at **dentegra.com** or call our Customer Service Center. A Customer Service Center representative can answer questions you may have about obtaining dental care, help you locate a participating dentist, explain benefits, check the status of a claim, and assist you in filing a claim.

Representatives are available by telephone Monday through Friday, 7:00 a.m. to 8:00 p.m. Eastern Time at toll-free at **(877) 280-4204**. You can also email Dentegra's Customer Service department at **customerservice@dentegra.com**.

If you prefer to write Dentegra with your question(s), please mail your inquiry to the following address:

**Dentegra Insurance Company**  
**PO Box 1850**  
**Alpharetta, GA 30023-1850**

